



KONICA MINOLTA



# CONTINUAL PERFORMANCE GUARANTEED

RELIABLE SUPPORT AND BACKUP TO OVERCOME ANY POSSIBLE SETBACK

## WHO

Durand Eroles Castagnet

## WHAT

High street pharmacy

## WHERE

France

## SIZE

16-20 employees

## SITUATION

Durand Eroles Castagnet relies on a server to manage their database and accounts, and two printers to process orders. A recent fire destroyed part of the business including their server and printers.

## SOLUTION

With Workplace Hub, all of Durand Eroles Castagnet's data and applications are automatically backed-up to Konica Minolta's local data centre. This meant key information was easily transferred onto a temporary server, enabling Durand Eroles Castagnet to continue operating with minimal interruption.

## WHY WORKPLACE HUB

- Simple and manageable monthly payment packages that remove the burden of an upfront investment
- Predictable spend due to one vendor solution for the entire IT system
- Peace of mind from the proactive management and security system
- Rationalised investment through a bundled server, multifunction printer and Wi-Fi Access Point
- Storage and back-up management through the managed IT services
- Dedicated helpdesk to get fully operational again
- Future access to business productivity apps via the Konica Minolta MarketPlace
- An intuitive interface to manage data and shared files with ease and flexibility

**“When a recent fire destroyed part of our business, we lost our server which had all our data and applications saved locally. Now with Konica Minolta's Workplace Hub, everything is automatically backed up – no more interruptions and worries!”**

M. Durand & Ms. Castagnet, Co-Directors